

Safeguarding your financial information



Wealth Management

Recent technological advances offering greater convenience, flexibility and opportunity are a part of the foundation upon which the financial system is built. However, an unfortunate consequence of having greater freedom is the risk of identity theft and fraud.

Upholding the privacy of our clients' personal, business and financial information is a responsibility RBC Wealth Management diligently upholds. As careful stewards of the wealth entrusted to our care, we are committed to—and equally rigorous in—our approach to online data security.

When you're using Wealth Management Online (WMO), we employ comprehensive technologies and security procedures to help protect safety, confidentiality and reliability of information and transactions. This includes:

- Secure socket layer encryption
- Authentication protocols
- Firewalls
- Data integrity systems
- Data loss prevention technology
- Online safety mechanisms

Multifactor authentication

When you access a protected feature within WMO (functionality that deals with money movement, for instance), you will be sent a code via email or text message to confirm it's really you.

Strengthening your passwords

When you change your WMO password, a new feature will show you how it stacks up in terms of security. If it's not long or complex enough, you'll have to make it stronger to continue.

Secure messaging

The messages and files you receive from your financial advisor are protected in transit, and while they are on RBC systems, they are also protected at rest.

Credential scanning

Our credential stuffing service checks to see if your username or password have been leaked due to a third party breach. In the event this does happen, we will immediately begin a password reset so you can update your credentials, to confirm nobody else is using them to log into your account.

Alerts and notifications

When important changes happen to your account (primary telephone number, address, email address changes, new bank accounts added, etc.), we will inform you.

In addition to the above security features, we regularly invest in new capabilities and technology to help respond to the evolving security risk landscape. We have meticulous, up-to-date security and technological safeguards to help keep RBC Wealth Management clients well protected with access to our services without interruption. We follow comprehensive privacy and security practices in compliance with laws and regulations to support our commitment of trust through integrity in everything we do.

Investment and insurance products offered through RBC Wealth Management are not insured by the FDIC or any other federal government agency, are not deposits or other obligations of, or guaranteed by, a bank or any bank affiliate, and are subject to investment risks, including possible loss of the principal amount invested.